



Customer No.: \_\_\_\_\_

Sender/Delivery Address:

Swissphone Wireless AG  
Repair Center  
Fälmisstrasse 21  
CH-8833 Samstagern

Repair Center Invoice Address: (if different)

## Repair Order

..... for .....

Dear Sir or Madam

Please find enclosed the pager listed below for a fixed-price repair.

- This pager is still within the warranty period.  
The receipt (proof of purchase) has been enclosed.

Information about the fault and the context in which the malfunction occurs – please give as much detail as possible:

**Device Type:**

- DE506 Index
- DE516 Commercial
- DE532 Florian NT
- DE9xx (900/910/920/925/920Ex)
- DE915/935
- DE955e RES.Q/SW TRIO
- DV09A HURRICANE DUO
- \_\_\_\_\_
- RE 329 Memo/Joker
- RE 429 Quattrino
- RE 429 Quattrino NT, NT+
- RE 629 Quattro Memo, Voice
- \_\_\_\_\_

- Accessories:  battery  
 battery cover  
 clip  
 charger

Other:  No housing repairs

Frequency : \_\_\_\_\_

Coding: \_\_\_\_\_

**Type of fault:**

- No function
- No programming
- No announcement  too soft  distorted
- No announcement from the voice memory
- No reception
- No vibration alarm
- No Alarm tone
- No display/ display fault
- No configuration possible
- Error code displayed
- No power
- No charging and / or faulty display
- Squelch cannot be adjusted
- Mechanical malfunction
- Intermittent fault

Fault Description:

Device-No.: \_\_\_\_\_

Pager-Password: \_\_\_\_\_  
Please complete these compulsory fields

Person of Contact: \_\_\_\_\_

Tel.-No.: \_\_\_\_\_

Mobil-No.: \_\_\_\_\_

E-Mail: \_\_\_\_\_